

Covid 19 Special Cancellation Terms

We are conscious that potential guests may still be nervous about booking in case travel or other restrictions are re-imposed. We advise all guests to take travel insurance, but we have made the following changes to our booking terms and conditions to make things easier

In the following circumstances we will refund all payments made on bookings through the cottage website, less any credit/debit card charges levied on us.

1. The Scottish Government decide that certain holiday accommodation has to close, and Mary Rankin Cottage is included in that category
2. The Scottish and/or English Governments impose travel restrictions that would prevent guests from travelling from their home to the cottage
3. If preferred, we are happy to move the booking to a later date rather than cancelling it. The price would be adjusted either way if the new booking dates fall into a different pricing period

In addition to our normal stringent cleaning procedures, we will be rigorously adhering to all protocols set out by the Association of Scottish Self Caterers. The key elements of the protocols, the extra steps we are taking, and our risk assessment survey are all contained in separate documents available for download on the website